

Best Software's Abra Suite® Tests Off The Charts At Acterna Corporation



Customer

Acterna Corporation, the world's largest provider of test and management solutions for optical transport, access and cable networks and the second largest communications test company overall.

Acterna is focused entirely on providing instruments, systems, software and services that help customers develop, install, manufacture and maintain their communications networks

Challenge

Integrate HR and payroll data into a single portable, cost-efficient system

Solution

Abra Suite®

Results

- Streamlined HR/payroll processes
- Reduced administrative overhead
- Improved staff productivity

Acterna Corporation, based in Germantown, Maryland, offers a wide range of solutions that optimize communications systems and networks. By implementing Best Software's Abra® human resources and payroll system, Acterna has found that business runs much more smoothly.

Acterna was created in a merger on May 23, 2000, when Wavetek Wandel Goltermann and TCC combined. These two companies were ranked No. 2 and No. 3 in the communications testing industry. Residing in a very dynamic industry, featuring many company acquisitions and carve-outs, Acterna felt it was essential to have software that was portable. It was critical that once information was stored into the individual company's systems that each could maintain its records through the transition period.

"Acterna's selection of Abra Suite® has been used for quite some time by the human resources department, and we are quite pleased with the integration of this software which has streamlined our duties considerably," said Nancy Laughlin, Human Resources Manager for Acterna.

"Having a system that is this affordable and portable is exactly what our industry needs during such times of mergers and acquisitions."

Acterna needed a solution immediately since it was in the midst of upgrading its software and was concerned about cost efficiency, in addition to portability. It found that Abra represented the most affordable option. Human resources, the department responsible for maintaining the software, has been impressed with the ease of the software's capability to monitor workforce compliance, certifications, policies, payroll, and costs while streamlining its human resources processes.

The **ABRA** Suite® family includes:

- Abra HR®
- Abra Payroll®
- Abra Train®
- Abra Recruiting Solution™
- Abra Employee Self-Service™
- Abra OrgChart™
- Abra Attendance®
- Abra Alerts®

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