

Major Transportation and Industrial Hub Moves to Best Software®



Business

Government

Challenge

- Needed to track employee information electronically
- Needed to effectively communicate accurate information to union members

Solution

Abra Suite®

Results

- Improved efficiency of employee tracking process
- Increased accuracy in union communications
- Decreased stress level for HR and risk managers

With a population of approximately 600,000, Hudson County, N.J., is one of the Northeast U.S.'s major transportation and industrial hubs. It is estimated that one million persons per day pass through the County. The government business that manages all county-related matters has more than 3,000 employees as well as unions servicing the residents of Hudson County.

The County's human resources (HR) department was completing its employee tracking manually. It needed to upgrade to an affordable HR system that would allow it to electronically track employee information, such as leaves, new hires, re-hires, terminations, employee health benefits, and training.

"Using Abra software has helped alleviate a lot of stress for our human resources and risk managers," said Rita Holleran, Personnel Assistant for Hudson County.

"They have been able to produce [information] much more efficiently and, as a result, our employees are getting more accurate and timely information."

Hudson County selected and implemented Best Software's Abra Suite®. The solution stored and retained employee information in a much more accurate and efficient manner, allowing the HR department to focus on other strategic employee-related matters.

In addition to having more than 3,000 employees, the County is also in constant negotiations with unions. It needed a way to calculate and report accurate information to all its union members. Abra's unique report writing system, which permits input of virtually anything needed, has provided a smoother operation with less inaccuracies and miscommunications.

The **ABRA** Suite® family includes:

- Abra HR®
- Abra Payroll®
- Abra Train®
- Abra Recruiting Solution™
- Abra Employee Self-Service™
- Abra OrgChart™
- Abra Attendance®
- Abra Alerts®

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